



**North Carolina Department of Health and Human Services
Division of Mental Health, Developmental Disabilities and Substance Abuse Services**

John Umstead Hospital

1003 12th Street, Butner, N.C. 27509-1626

Courier: 17-11-04

Phone: 919-575-7211 Fax: 919-575-7013

Michael F. Easley, Governor
Dempsey Benton, Secretary
Michael S. Lancaster, M.D., and
Leza Wainwright, Directors

Stephen L. Oxley, M.D.
Chief Executive Officer

May 27, 2008

Ms. Cecilia Boone, RN
Facility Survey Consultant
Acute and Home Care Licensure and Certification Section
Division of Health Service Regulation
2712 Mail Service Center
Raleigh, N.C. 27699-2712

Dear Ms. Boone:

RE: Follow up Survey and complaint survey (April 23-25, 2008)

John Umstead Hospital's (JUH) Plan of Correction and the form CMS 2567 with my original signature and date are enclosed for you review. The plan of correction addresses the standard level deficiencies under Nursing Services 482.23 and Pharmacy 482.25 cited during the April 23-25, 2008 survey.

Should you have any questions about the plan of correction, please contact Cheryl Ouimet, JUH Director of Policy Operations or myself at (919)-575-7167.

Sincerely,

A handwritten signature in dark ink, appearing to read "Stephen L. Oxley".

Stephen L. Oxley, M.D.
Chief Executive Officer